MISSION

Give people the power to build community and bring the world closer together



ESTEVÃO DE MARCO GERENTE DE CONTAS



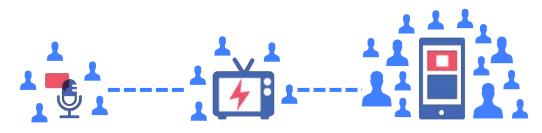
Mobile Revolution

Source: Placeholder text

3



Devices, channels and platforms are growing at an unprecedented rate ...



38 YEARS Radio reaches 50MM people **13 YEARS** TV reaches 50MM people

10 YEARS Mobile reaches 2B people¹

... and mobile is accelerating this change.

3+

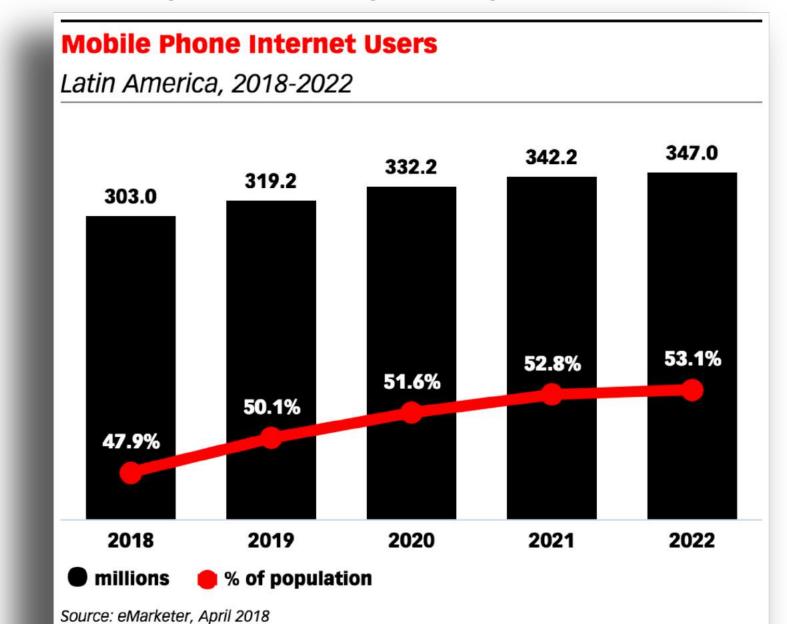
Hours a day spent on mobile²

Global mobile devices

and connections³



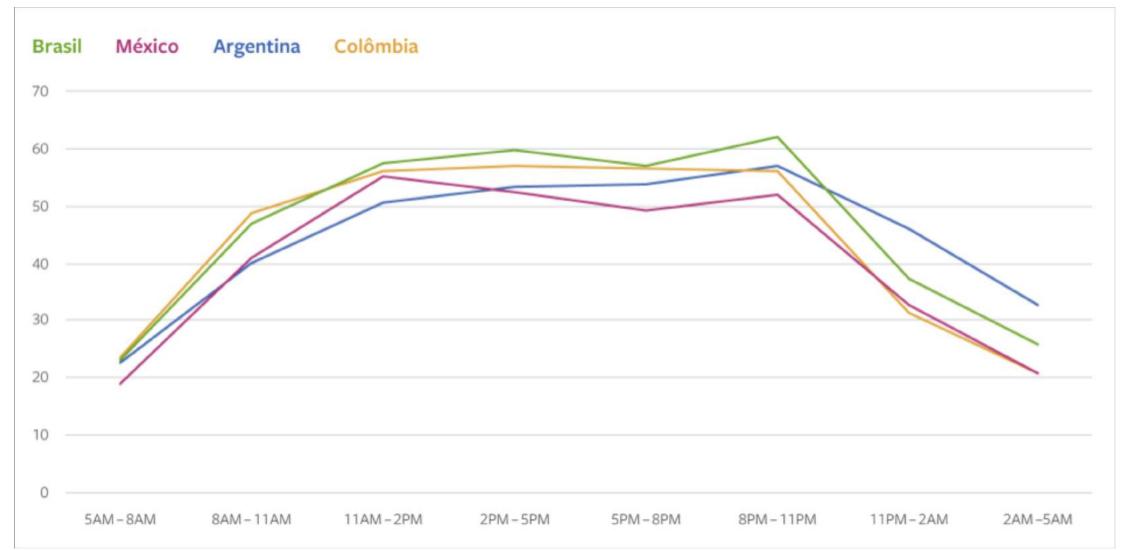
Mobile internet usage keep on growing...



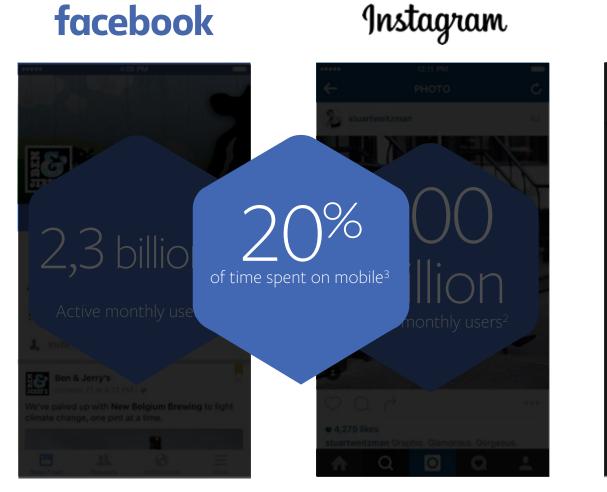
Source: Placeholder text.

People use Smartphones During The Entire Day

Internet usage in minutes along the day



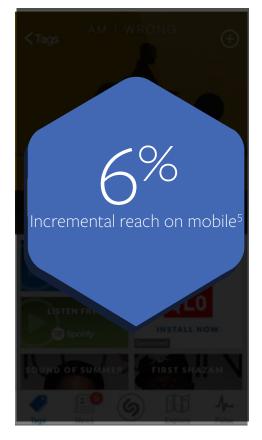
To reach people in mobile devices, find them where they spend time



active monthly users⁴

Messenger

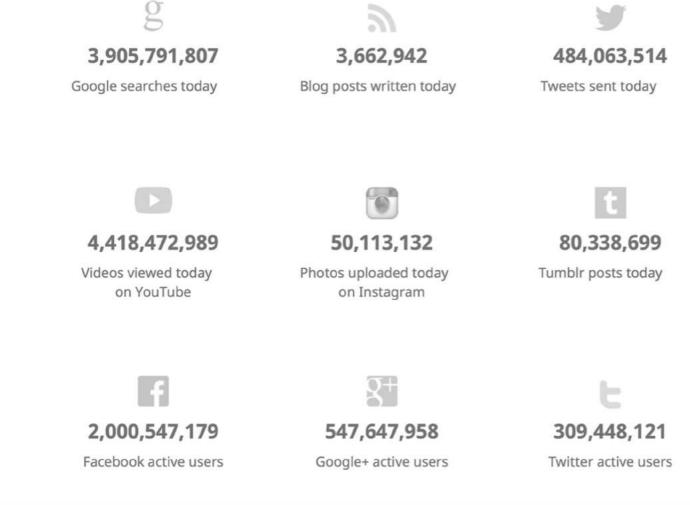
audience network



- 1. Balanço do Facebook,4º trimestre de 2018
- 2. Facebook e Instagram, setembro de 2017
- 3. Baseado em Nielsen Mobile Netview, dezembro de 2015.
- 4. Balanço do Facebook, 4º trimestre de 2018.
- 5. Dados da US ComScore, Media Metrix, junho de 2015



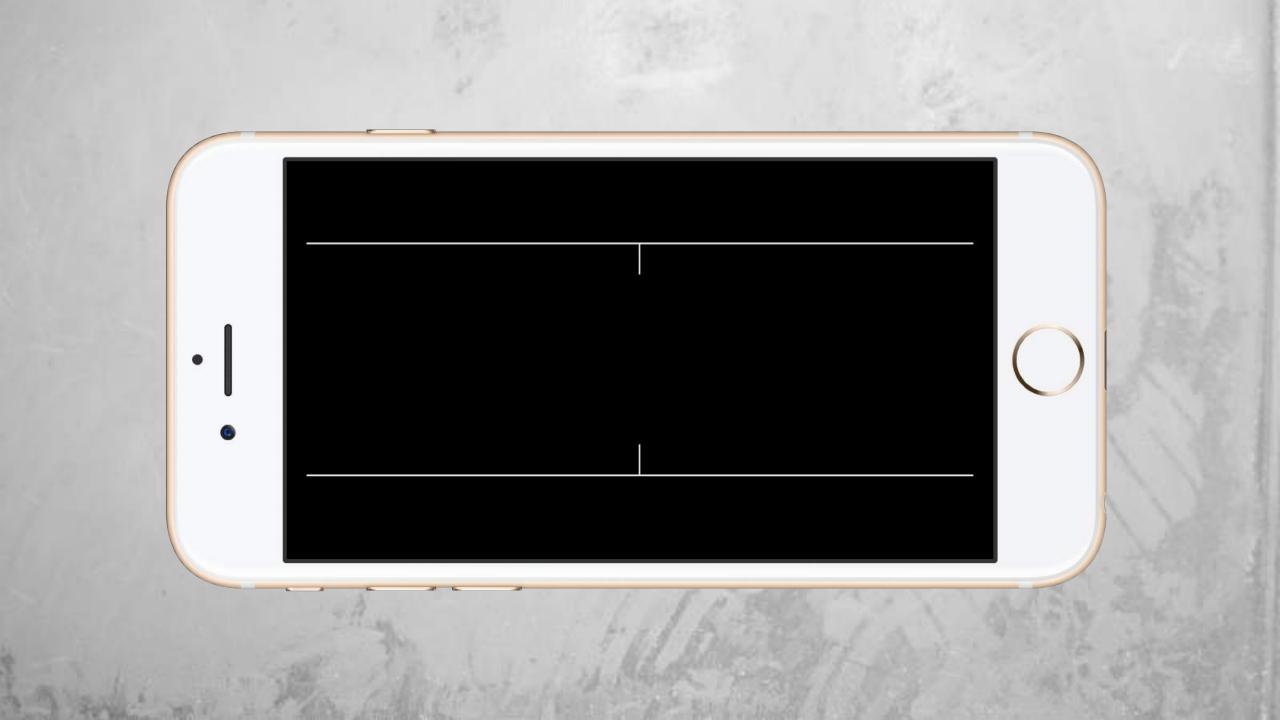
People starts using a mobile phone each second



Source: We Are Social (2017) "Global Digital Report"

3,734,898,935 Internet Users in the world

1,258,571,432 Total number of Websites **170,205,459,095** Emails sent today



PEOPLE

consume content

FAST IN MOBILE



Source: Facebook data, Q3 2015

remember content

FAST IN MOBILE



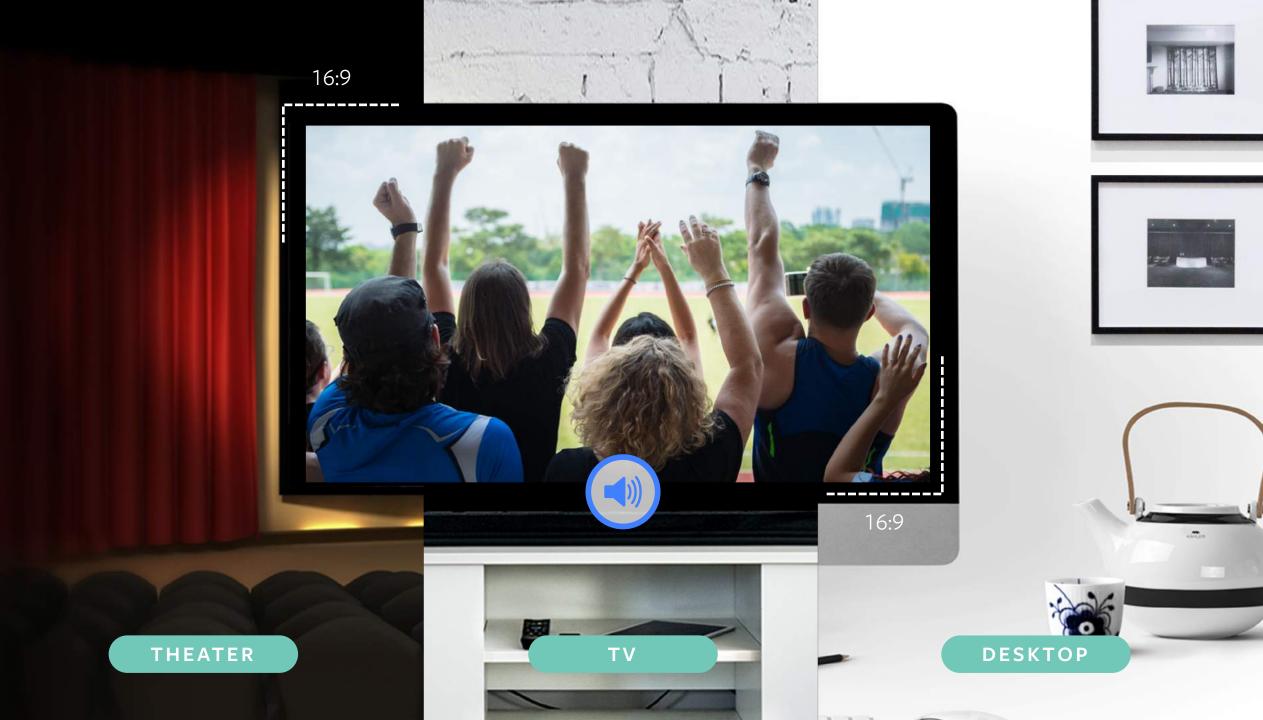


seconds



Source: Facebook data, Q3 2015

and the second



ole are watching video







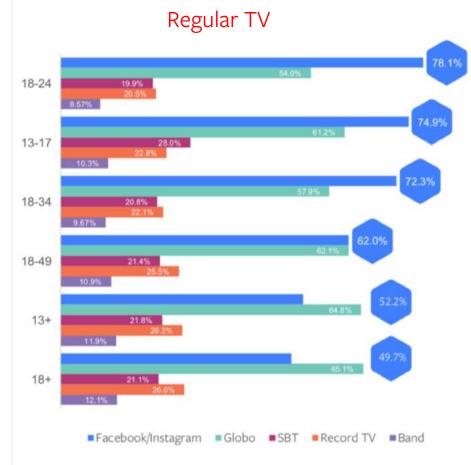
Digital Consumption

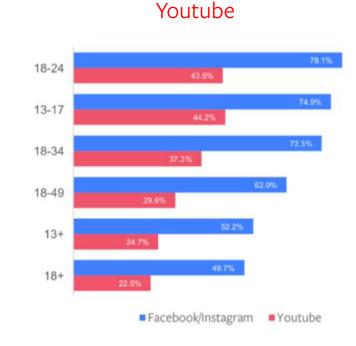
Source: Placeholder text.

15

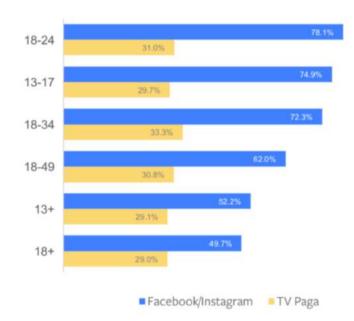
Within a media competitive scenario, Facebook is the best alternative for a high coverage maintenance in 2018

People who told that had watched/accessed yesterday





Paid TV



Shoppers look for inspiration and tips on Facebook

	Are inspired by products and services shared by Facebook friends	Look for tips about gifts with Facebook Friends	Look for inspiration for products/ purchases on Facebook
ARGENTINA	39%	28%	29%
BRAZIL	45%	40%	28%
MÉXICO	53%	48%	40%

People say messaging enables them to



65%

)%

stay in touch when they are unable to call or email share with as many people as possible as quickly as possible

meet up with people more easily



Mobile messaging transforms relationships

60%

say it has changed the way they connect with others

1 in 2

say it has helped improve their relationships

Â

People across generations prefer to message than call or email

WHEN CHATTING ONE-TO-ONE OR WITH A GROUP





B2B Insights

What's Important to Business Buyers to Win Their Business?

	Baby boomers	Gen X	Millenials/ Gen Z
Being treated like a person, not a number	87%	83%	82%
Understanding how they use products/services	70%	75%	80%
Connected processes	65%	74%	81%
Instant, on demand engagement	55%	74%	79%

% RESPONDENTS, BY GENERATION

Note: "very important", traditionalists/ baby boomers boomers born before 1965, Gen X bronn 1965-1980, millennials/ Gen Z bron 1981-1999 Source: Salesforce, "Trends in Customer Trust," Sep 6, 2018

Goals of today's B2B/B2C Social Media Marketing Strategy



awareness

reputation

service/ support

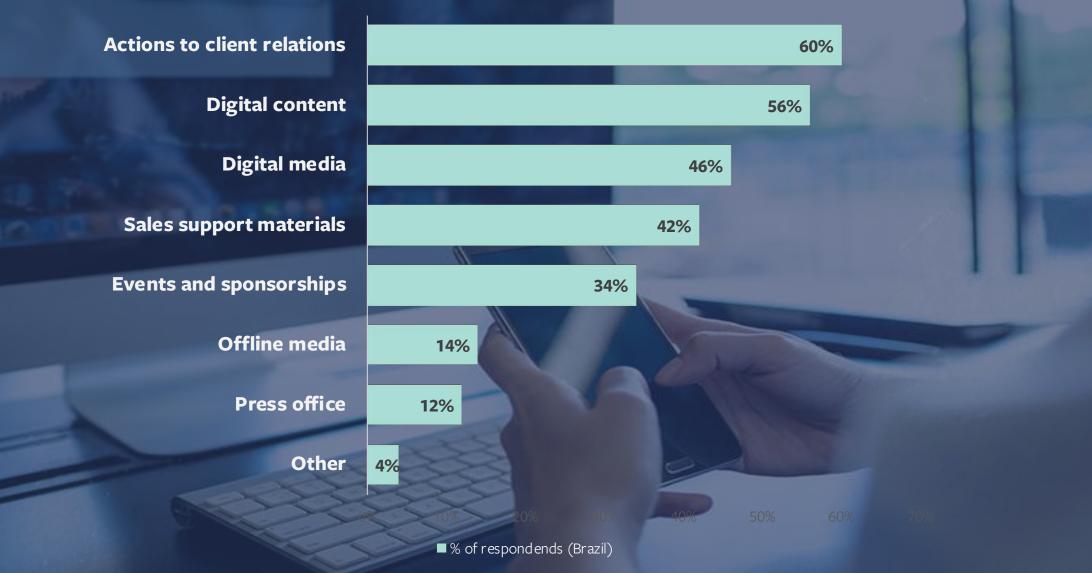
communnity

leads

% B2B MARKETER RESPONDENTS LATAM

Source: Hootsuite and We Are Social, "Barómetro Hootsuite 2018: LATAM," Sep 11, 2018

What Drives Sales According to B2B Sales Professionals?



Source: ConversaTech, Contentools and ExactSales, "Insights & recados de vendas B2B para marketing: como marketing pode influenciar ainda mais os resultados de vendas, "Dec 18, 2017

More Business Decision Makers/Purchasers are on Facebook than any other digital platform

% Audience Penetration: B2B Purchasers



Companies are more active in Facebook than in any other internet environment

Most Used Social Media for B2B and B2C in LATAM





■% of respondents

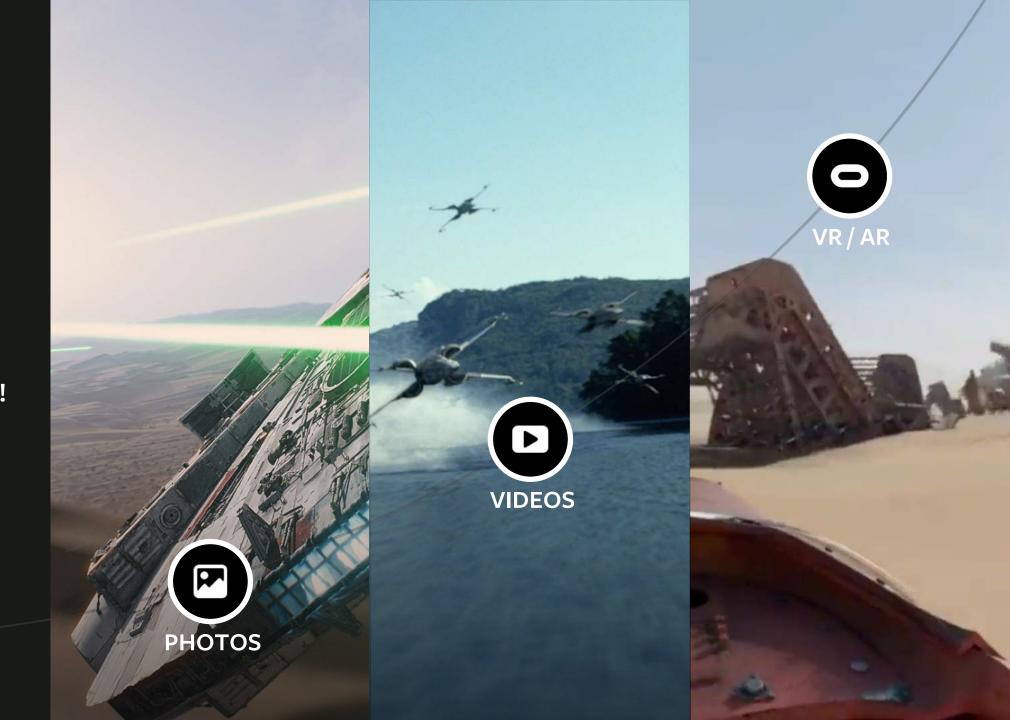
Source: Hootsuite and We Are Social, "Barómetro Hootsuite 2018: LATAM," Sep 11, 2018



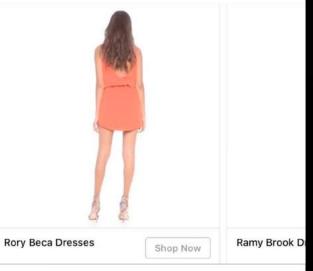
Video Revolution

Can't wait to see Star Wars: The Force Awakens!





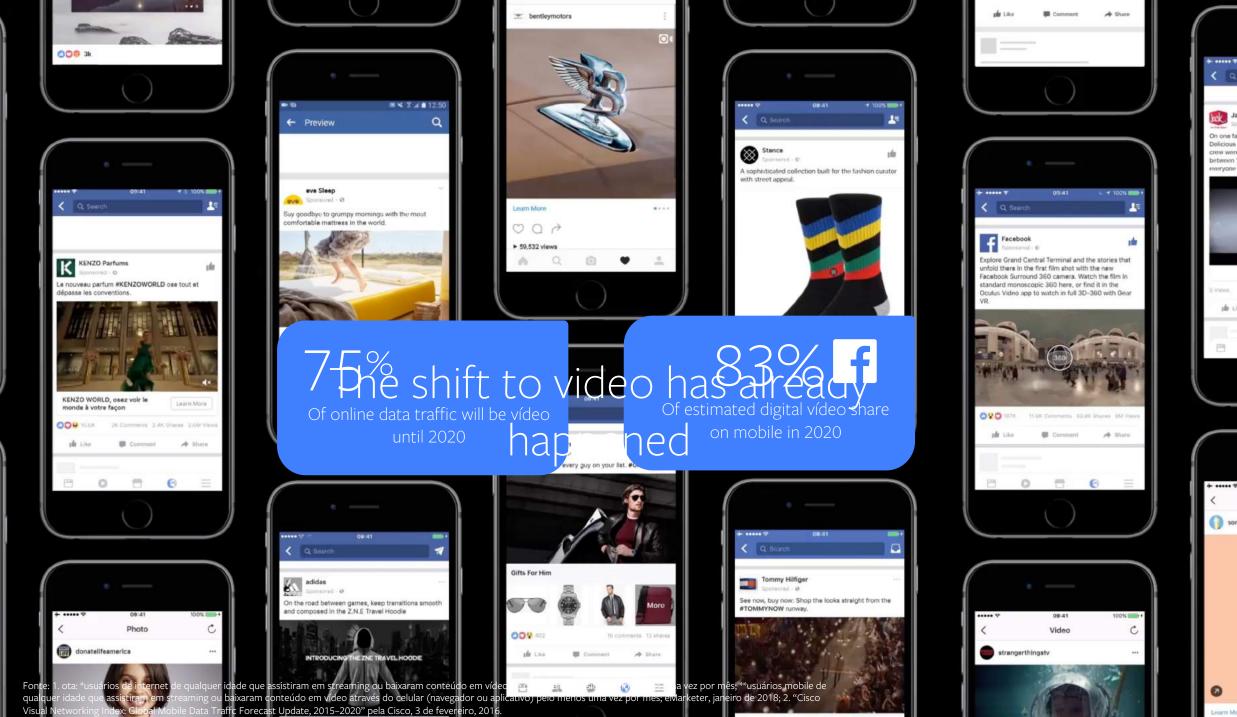




30%

Of online shoppers rather to find new products via video

Source: "Path to Purchase 2016" by Kantar (Facebook-commissioned survey of 5,523 people ages 18+ in the US who recently made a purchase in one of the following categories: beauty, packaged food, electronics, fashion, auto insurance, auto, auto parts) August 2016. Recently is defined as 3 months for retail and CPG, 12 months for auto-related categories.



Visual

100% 1

and his

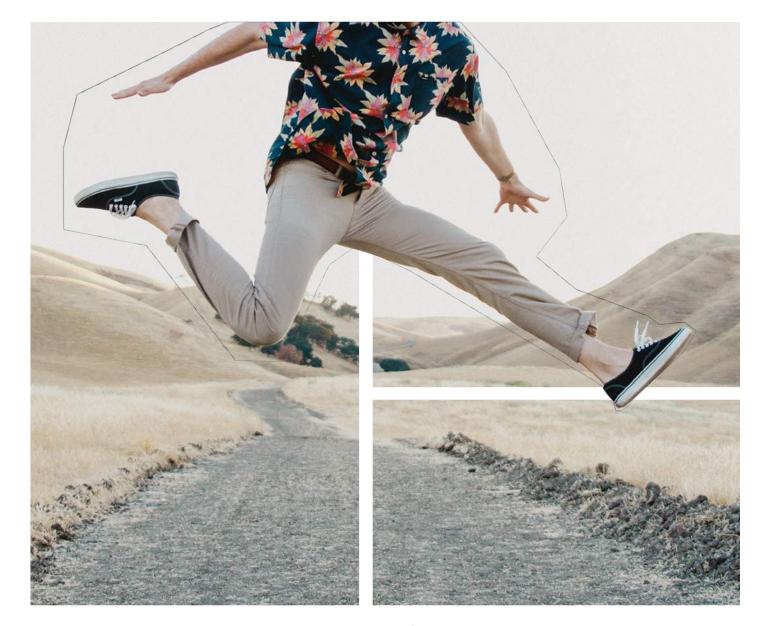
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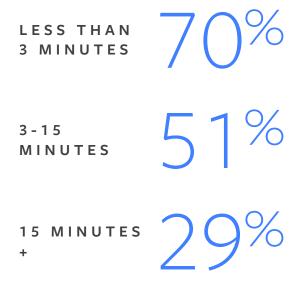
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All video durations are consumed

Interviewed people in Brazil, Argentina and México:



Fonte: "FB + TV - Mobile and TV between screens" pela Ipsos Connect Brasil, BRASIL, MÉXICO, ARGENTINA (estudo comissionado pelo Facebook de 2.420 pessoas de 18 a 64 anos: 803 no BR, 808 no MÉX, 809 na ARG que possuem smartphone e TV, e assistiram a vídeos mobile no mês anterior), out-nov 2017.





Facebook for Business

What do we do?



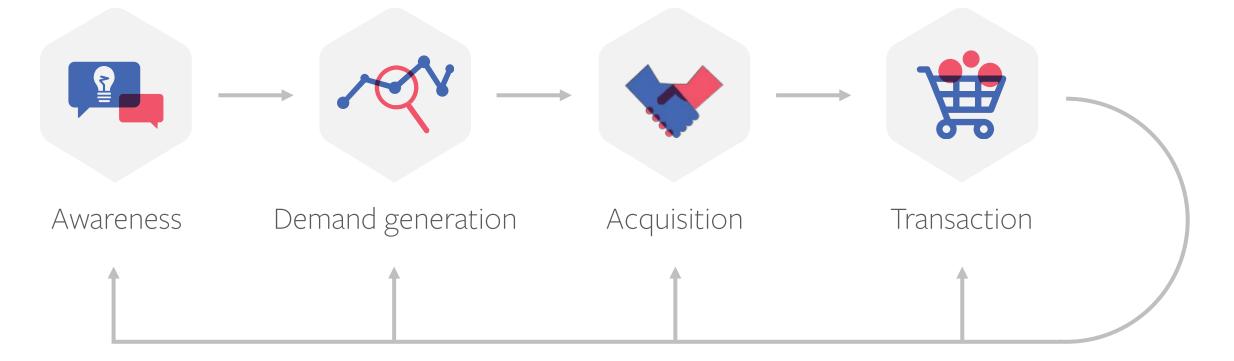






How can we help?

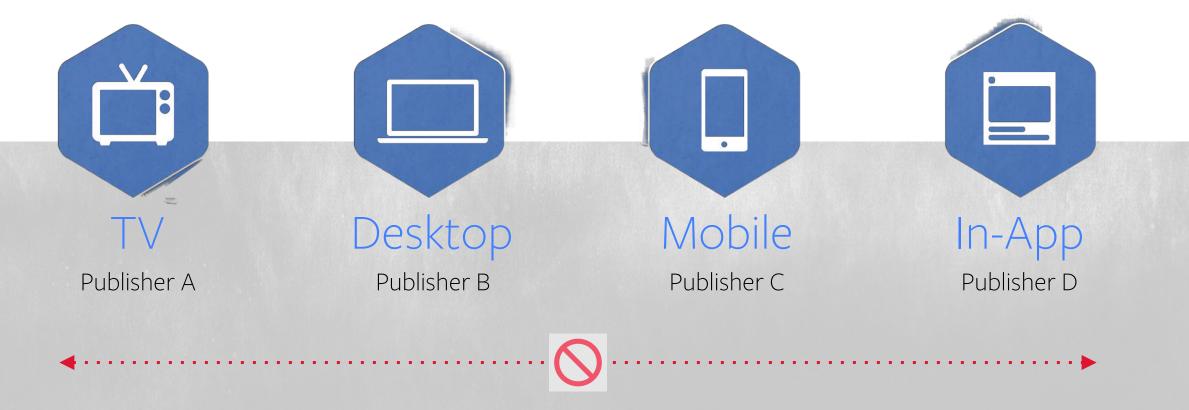
We are your partner in every phase of customer journey



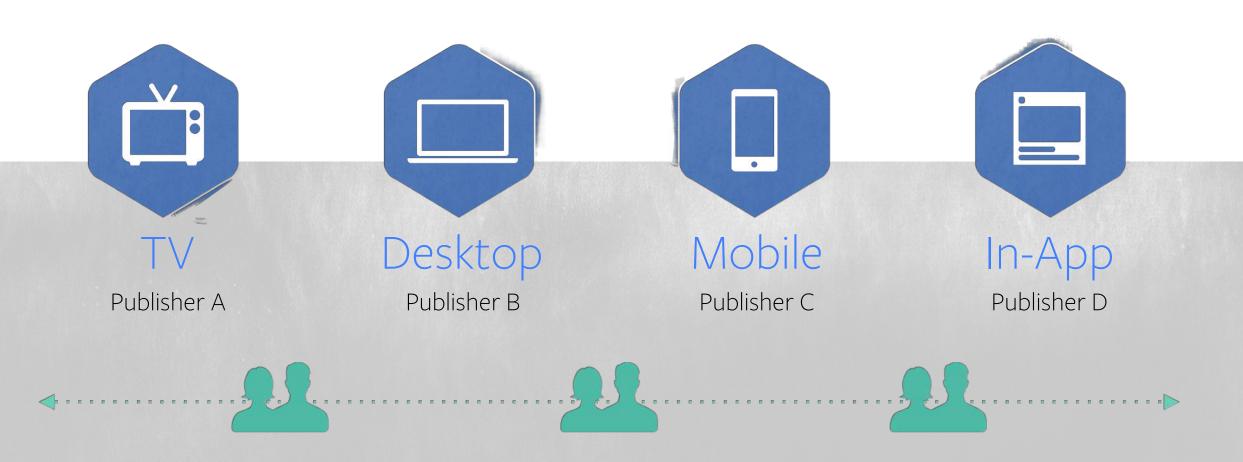
Loyalty



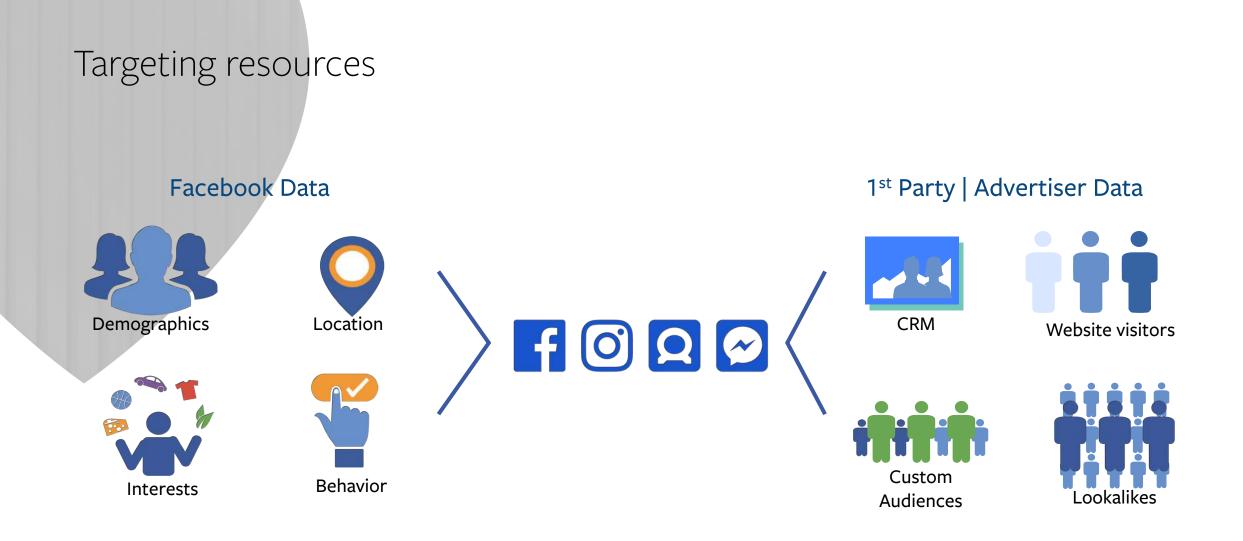
Missed results through channels



THERE IS NO COMMON DENOMINATOR OR CONETION BETWEEN CHANNELS



THE COMMON DENOMINATOR IS PEOPLE









Thank you!

